

Baggage Storage Terms and Conditions

1. Purpose

This temporary storage counter issues a paired set of tickets (A and B) prescribed by Konoike Airport Services Co., Ltd. (hereinafter referred to as the “Company”). The user keeps Ticket A, the Company keeps Ticket B, and the Company provides temporary storage services for personal belongings. These terms and conditions apply to your use of the service.

2. Unaccepted Items

- (1) Cash and other valuables, securities, passports, items equivalent to these, items valued at ¥50,000 or more, and any other items the user deems to be valuables
- (2) Corpses
- (3) Hazardous goods such as volatile substances or explosives
- (4) Animals, plants, and the like
- (5) Firearms, swords, and items that may be used for criminal purposes
- (6) Items that emit odor, items prone to spoilage or deterioration, and unsanitary items
- (7) Items prohibited by law from being possessed or carried
- (8) Fragile items
- (9) Any other items that the Company deems unsuitable for storage

3. Storage Fees

- (1) Items the Company deems lightweight and small

Travel bags and carry-on baggage with a total of three sides of 100 cm or less are ¥500 per 1 day, 1 time, per 1 item, limited to business hours.

If use continues beyond business hours into the next day or later, an excess fee of ¥500 applies per 1 day, per 1 item.

- (2) Items the Company deems medium-weight and medium-size

Travel bags and carry-on baggage with a total of three sides from 101 cm to 200 cm are ¥900 per 1 day, 1 time, per 1 item, limited to business hours.

If use continues beyond business hours into the next day or later, an excess fee of ¥900 applies per 1 day, per 1 item.

- (3) Items the Company deems heavy and large

Travel bags and carry-on baggage with a total of three sides of 201 cm or more are ¥2,000 per 1 day, 1 time, per 1 item, limited to business hours.

If use continues beyond business hours into the next day or later, an excess fee of ¥2,000 applies per 1 day, per 1 item.

However, golf bags are ¥900 per 1 day, 1 time, per 1 item, limited to business hours.

The excess fee is also ¥900 per 1 day, per 1 item.

- (4) For baggage the Company deems especially heavy or large, as well as long items and the like, separate fees apply.

4. Business Hours

1st Floor: from 7:00 AM to 10:30 PM; 4th Floor: from 6:30 AM to 10:30 PM

5. Storage Period

The storage period shall be up to 30 days, including the date received.

6. Inspection and Handling of Stored Items

- (1) If, during the storage period or while the item is being kept after the storage period has elapsed, there is suspicion that the stored item falls under Section 2 (Unaccepted Items), the Company may, as circumstances require, open the stored item in the presence of a judicial police officer and take appropriate measures such as storing it, disposing of it, or other measures.
- (2) If there is suspicion that explosives or the like are contained in a stored item and the situation is urgent, the Company may open the suspected stored item and take the same measures as in the preceding item (1).

7. Measures When Items Are Not Collected

If a stored item is not collected even after 30 days have passed, the Company shall dispose of it as prescribed, and the proceeds shall be applied to storage fees and other expenses.

8. Loss of Temporary Storage Ticket

- (1) If the ticket is lost, report it to the Company immediately, complete the prescribed procedures, and then collect the stored item.
- (2) If the stored item cannot be proved to belong to the notifier, it will be handed over at a later date through the prescribed procedures.

9. Liability in the Event of an Accident

In the cases listed below, even if loss of or damage (due to destruction or other causes) to the stored item occurs while in storage, the Company shall bear no responsibility whatsoever.

- (1) Loss of or damage (due to destruction or other causes) to stored items listed in Section 2 (Unaccepted Items)
- (2) Cases due to loss or theft/misuse of the ticket
- (3) Cases due to force majeure, such as natural disasters or major incidents
- (4) Cases where, due to the exercise of judicial authority or the like, relevant government agencies seize the stored item or request its submission as evidence
- (5) Other cases not attributable to our responsibility

10. Limit of Compensation

If the Company is liable for compensation, the amount of compensation shall not exceed ¥50,000.

11. Period for Claiming Damages

Claims for damages relating to stored items must be made in writing. If you discover damage to baggage you received, you must file the claim within 3 days from the date of receipt, and if there is no handing over of the baggage, you must file the claim within 14 days from the date you should have received it; otherwise, the Company shall not be liable for compensation for such damages.

12. User's Liability for Damages

If the Company suffers damage due to the user's intent or negligence, or due to the user's

failure to comply with these terms and conditions and the rules established under them, we will charge a compensation amount equivalent to the damage.

13. Attendance During Use

If the Company deems it necessary, a staff member may be present when stored items are taken in or out.

14. Other

If other operationally necessary matters arise, they will be posted as appropriate on signboards and the like.

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